COURSERA CAREER ACADEMY

Frequently Asked Questions

Q. What is Coursera Career Academy?

- Career Academy is a specific track from Coursera that offers noncredit professional certificates from leading companies that prepare learners for in-demand jobs by learning workforce-relevant skills.
- The Career Academy offerings enable learners to explore the right career path while learning at their own pace and time.
- LSU has partnered with Coursera to offer this as a free benefit to LSU Heath - New Orleans faculty, staff, and students.

Q. What is the benefit to learners?

With Career Academy, learners can:

- Explore different career paths while learning at their own pace.
- Meet employer demand with skills training aligned to specific roles.
- Develop essential skills and build a work portfolio.
- Complete short Guided Projects to gain mastery of real-world industry tools.

Q. What if I already have a Coursera account?

If you already have an account with your personal email, you can link it with your LSUHSC account to maintain a single learning history.

Q. Can I cancel?

Yes, you can cancel at any time. Since this is a free benefit, there are no financial implications. The decision to enroll and complete courses is fully your choice and completely free to you.

Q. Will students obtain any college credit?

No. These are optional, non-credit courses to help you learn in-demand, job-ready skills. They are never intended to be a replacement for any credit-bearing degree or certificate program.

Q. Can employees complete courses at work?

Only if courses are assigned by their supervisor. Any other coursework should be completed in their personal time.



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Q. Will I obtain a certificate of completion?

Yes! A Coursera Certificate is an official Coursera credential that verifies the identity of a learner and confirms that they successfully completed a professional certificate. You can share Coursera Certificates on LinkedIn profiles, social media, a job application, or resume. (They do not, however, provide academic or professional credits.)

Q. Are the courses 100% online?

Yes! All courses are offered 100% online.

Q. How long do I have to complete a professional certificate?

Learning is flexible at your own pace and time. However, students must be careful in planning their time so that they can complete the certificate in a timely manner and at the same time ensure their progress through their degree program is not impacted.

Q. How many certificates can I enroll in?

As many as you want! This is a free benefit to you and the carefully curated catalog gives you access to all the professional certificates you can see in your account.

Q. How long does it typically take to complete a Professional Certificate?

- These certificates are self-paced, and the time investment varies for each. Details are listed on the course information page. Certificates take between 3-12 months to complete.
- Most certificates in the program have personalized deadlines that begin when you enroll in a certificate. There is no penalty for a missed deadline, so you can work at your own pace. The deadlines you see are suggestions to help you stay on track, but if you miss a deadline, you will have the option to reset the deadlines.

Q. Who should I contact if I need assistance?

- Coursera direct learner support is available here.
- Additional questions specifically about LSU Health New Orleans faculty, staff, and students regarding Coursera Career Academy can be sent to HRIS@lsuhsc.edu

Q. Where can I get more information about Coursera?

Visit our website here!

